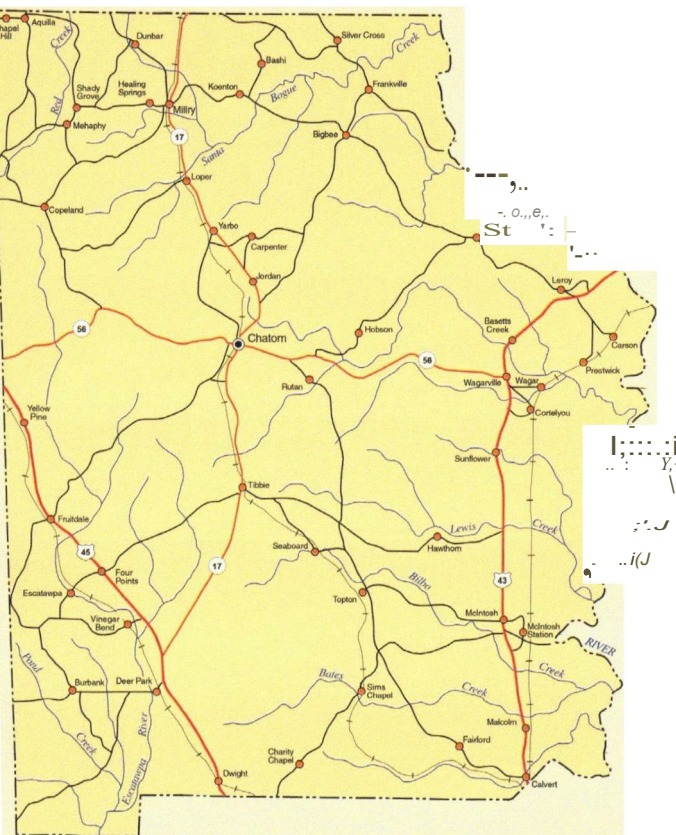


## Service Area



## Transit Service Destinations

- Employment venues
- Medical Facilities
- Pharmacies
- Senior Centers
- Grocery Stores
- Destination of your choice within our service area.

## Hours of Operation

Washington County Rural Public Transportation will operate Monday through Friday 8:00 a.m. to 4:30 p.m.

## Holidays

- New Year's Day
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Christmas Eve (Limited Service)
- Christmas Day

## Scheduling Rides

- Call WCRPT: (251) 847-2668
- All trips originate in Washington County
- We require a 24-hour notice for scheduling rides.
- Please provide your
  - o Name
  - o Physical address
  - o Phone number
  - o Your destination and directions
  - o Your appointment time
  - o Directions to your home or pick up location
- Names of any additional riders or assistants
- All additional riders or stops (appropriate cost will be applied), must be approved during scheduling.
- Let us know if you need accommodations or lift equipment.
- Please call if you must cancel. We require a 24-hour notice for cancellations.

## Fares

All prices are round trip. Trips originate and terminate within Washington County.

Trips within the city limits of Chatham.....	9.00
Trips within the county.....	11.00
Trips to Jackson, AL.....	13.00
Trips to Grovehill, AL.....	19.00
Trips to Citronelle, AL .....	20.00
Trips to Thomasville, AL .....	20.00
Trips to Gilbertown, AL .....	20.00
Trips to Saraland, AL.....	30.00
Trips to Mobile, AL .....	35.00
Trips to Waynesboro, MS .....	35.00

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**Drivers DO NOT carry money. The exact fare amount is required.**

**A parent must accompany children being transported. If a parent is transporting multiple children, only one child's fare will be charged.**

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**FUNDED BY:**

**FTA 5311 Grant Program  
Administered by ALDOT.**



## Mission Statement

Washington County Rural Public Transportation's mission is to provide safe, reliable transportation for all users throughout our service area.

## General Policies

- Personal Care Attendants ride free.
- Children aged 15 and under must be accompanied by an adult.
- Parents must supply and install child safety seats.
- Service animals are permitted. Please let dispatch know when scheduling ride if you will be using a service animal.
- Parcels are limited to five grocery bags or small packages under 10 pounds each.
- No dangerous weapons including, but not limited to, guns, knives, swords, box cutters.
- No smoking or chewing tobacco.
- A No Show is defined as:
  - o Any time travel has occurred to pick up a passenger that does not ride.
  - o There has been no advance call by the customer or the customer's representative to cancel the trip.
  - o Trip is not canceled one hour prior to the scheduled pick-up time.
  - o Any time a driver waits three (3) minutes and passenger is not present or ready to leave.
- Must be ready 15 minutes before your scheduled pick-up time. The driver will wait no longer than 3 minutes.
- Drivers can perform only ordinary assistance in boarding and de-boarding. See our website for complete policy on driver assistance. [www.wcalabama.com](http://www.wcalabama.com)
- Call 24 hours in advance to schedule a ride 251-847-2668.
- Transit services may be limited or temporarily halted during events such as inclement weather, natural disasters, or health pandemics.

## Contact Information

Washington County  
Rural Public Transportation  
457 Hearn Drive  
Chatom, Alabama 36518  
(251) 847-2668

Visit our website for more information  
and to access our Rider's Guide:  
[www.wcalabama.com](http://www.wcalabama.com)



# Washington County Rural Public Public Transportation

## Request for Reasonable Modification

In accordance with the Americans with Disabilities Act (ADA) and directives from the Federal Transit Administration (FTA), Washington County Rural Public Transportation (WCRPT) will make every effort, to the maximum extent feasible, to ensure that a person with a disability has access to, and benefits from, its services. WCRPT will make reasonable modifications to its policies, programs, and procedures applicable to its transportation services when necessary to avoid discrimination and ensure accessibility for people with disabilities. To access the full Reasonable Modification Policy or to request a reasonable modification based on a disability, please use the Reasonable Modification Request Form located on our website or by contacting WCRPT at (251) 847-2668. All Reasonable Modification Requests must be submitted a minimum of 24 hours in advance.

This information is available in alternate formats such as large print, electronic file, or another language upon request.



Call to Schedule a Ride:  
**(251) 847-2668**

Please visit our website [wcalabama.com](http://wcalabama.com)  
for the complete Rider's Guide/Passenger  
Handbook and Service Policies.